

## **WYN Hoops Subscription Policy**

Thank you for choosing WYN Academy Hoops. We strive to provide you with excellent services and ensure your satisfaction throughout your subscription period. To maintain transparency and clarity regarding cancellation procedures, we have established the following subscription policy:

### **Cancellation Notice Period:**

1. To cancel your subscription, we require a minimum notice period of two weeks prior to your subscription renewal date. This allows us to process your request effectively and minimize any inconvenience to both parties involved.
2. For those who cancel within the two-week window, they will receive a credit for the next available session. Detailed information regarding the credit redemption process will be provided at the time of cancellation.

### **Refund Policy:**

1. Please note that our subscription services are non-refundable. The two-week notice period ensures that you have ample time to evaluate your subscription and decide whether to continue or cancel it.

### **Contact Information:**

1. For any inquiries, concerns, or assistance regarding your subscription or the cancellation process, please reach out to our customer support team. You can contact us through the following channels:
  - Email: [lydia@wewyn.org](mailto:lydia@wewyn.org)

We value your feedback and are dedicated to ensuring your subscription experience is enjoyable and hassle-free. Thank you for choosing WYN Academy Hoops, and we look forward to serving you in the future.

**Note:** This policy is subject to change at our discretion. We recommend reviewing it periodically to stay updated on any modifications.